IT Collaboration in Palm Beach County

Presentation to PBC League of Cities

by: Information Systems Services

July 27, 2016

Benefits of Shared Services

1. Faster adoption of advanced technology

2. Improved services to constituents

3. More efficient work force

4. Reduced costs

5. Intergovernmental cooperation

Collaboration Partners

- **Palm Beach County Government**

- Other **Governments** (local/state/federal)

- **Education**al Institutions

- **Health Care** Organizations

- **Non-Profit** Organizations

*Above organizations are defined as "**Community Anchor Institutions**" in guidelines for federal grant applications.*

IT Collaboration in Palm Beach County

Service Type	No. of Agreements
• Internet Service *(via Florida LambdaRail)*	36
• Network Transport	5
• Application Hosting	4
• Colocation/Disaster Recovery	2
• Voice Services	1
• Document Scanning	1
• GIS Hosting	1
Total Number of Agreements	**50**

IT Collaboration in Palm Beach County

	Service Type						
	Internet	Network Services	App Hosting	Colocation/ DR	Voice Services	Doc Scanning	GIS Hosting
Government (PBC cities)	13	1		1		1	
Government (Other)	2		2				
Taxing Authority	1	1	1				1
Education	6	2					
Health Care	1	1					
Non-Profit	13		1	1	1		

50 Separate Service Agreements
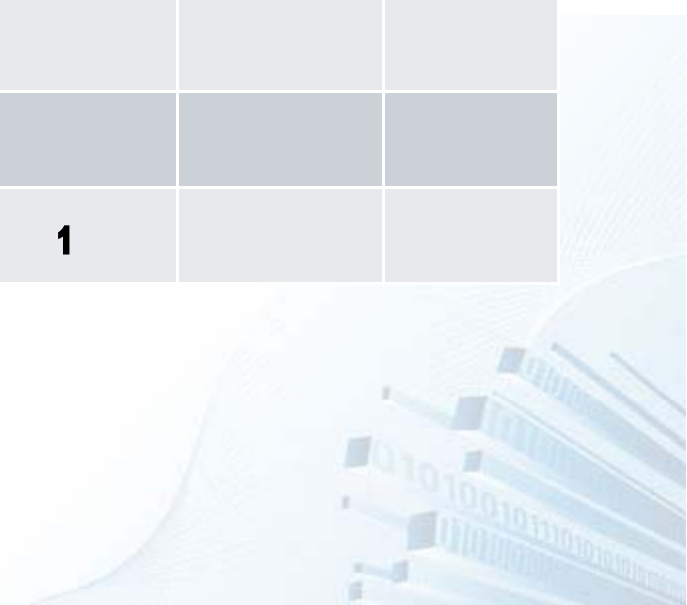
Access to DR Facilities via FLR

The Florida Lambdarail network
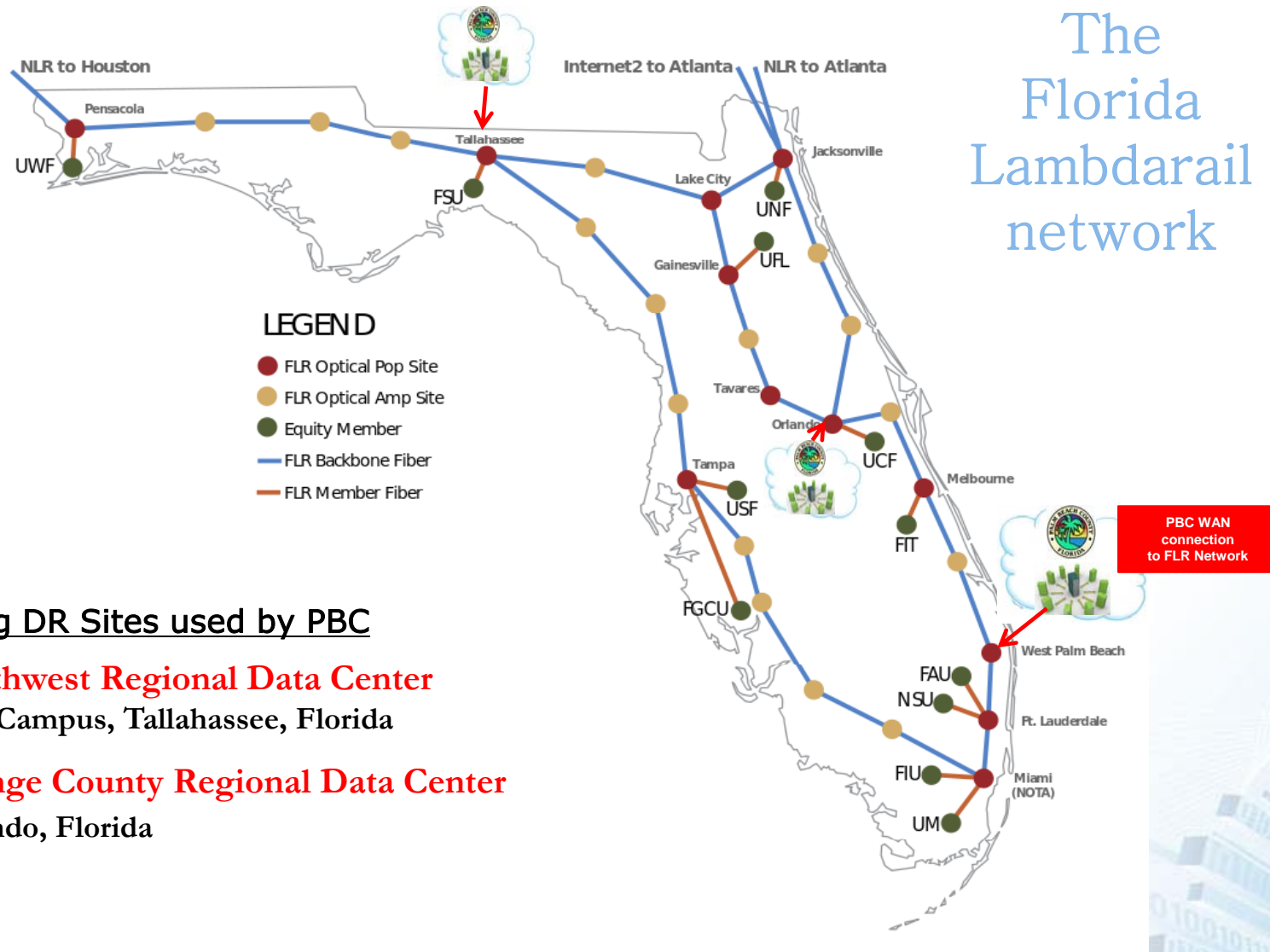
Existing DR Sites used by PBC

- **Northwest Regional Data Center**
  FSU Campus, Tallahassee, Florida

- **Orange County Regional Data Center**
  Orlando, Florida

New Collaboration Opportunities

Network Services

- City of Delray Beach

- City of West Palm Beach

- City of Lake Worth

Unified Communications (VoIP Telephones)

- Lake Park

Document Scanning

- High Quality: standard 300dpi

- Small to Large Scale (up to 42" x 42")

- Monochrome / Grayscale / Color

- Multiple Output formats: pdf, jpg, tif

- Delivery options: CD/DVD, secure file transfer, hosting

Category	Cost
Black/White up to 11" X 17"	$0.055 per page
Color up to 11"X 17"	$0.10 per page
Planning Sized Documents 24" X 36" (up to 42" wide) B/W, Color, Grayscale	$2.00 per page
Indexing ($\leq$ 20 characters per field	$.045 per field

Unified Communications System

- ✓ **Easy to use GUI and voice interface**
- ✓ **Rich, intuitive user experience**
- ✓ **Operates on multiple devices, on the PBC network or the Internet**

Mobile Clients

Desktop Client

Web Client

Web Collaboration Client

VoIP Phone

Microsoft Outlook Plug-ins

Video Clients
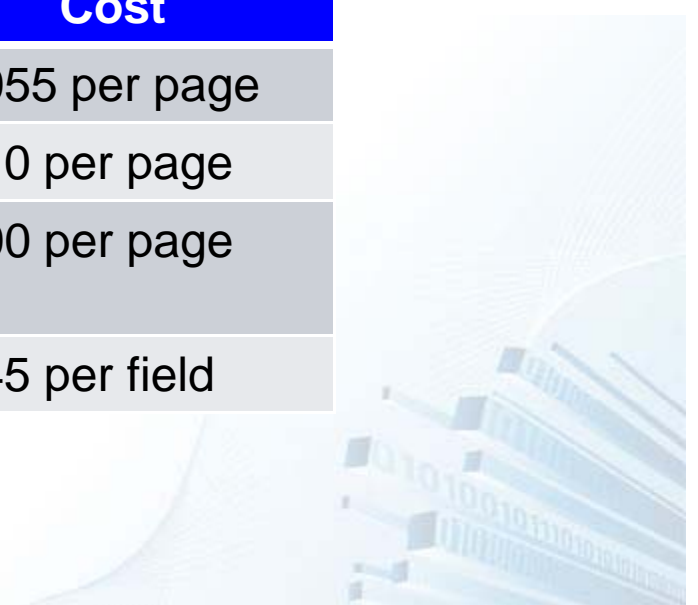
Constant Connection
Unified Communications System (2017)

✓ **Easy to use GUI and voice interface**

✓ **Rich, intuitive user experience**

✓ **Operates on multiple devices, on the PBC network or the Internet**

Desktop Client
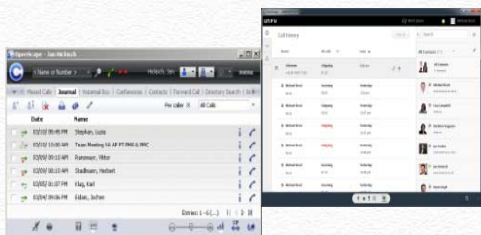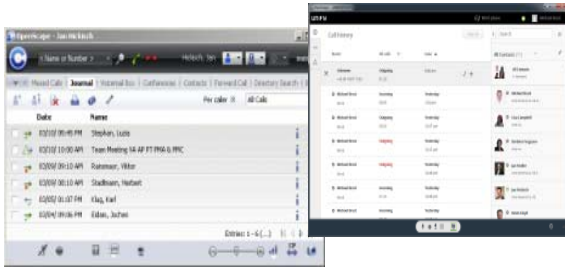
Mobile Clients

Web Client
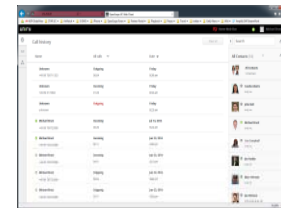
Microsoft Outlook Plug-ins
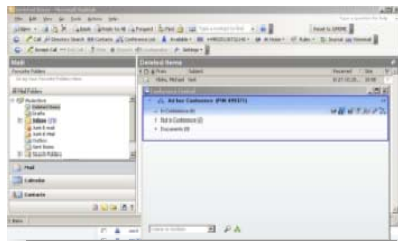
VoIP Phone

Video Clients

Web Collaboration Client

Marketing PBC IT Services

For Brochures and Rate Sheets, Visit: www.pbcgov.org/iss/partnering/

Kelly Ratchinsky

Countywide GIS Program

- **Surtax Infrastructure Projects**

GIS Expo
PBC Convention Center, September 28-29, 2016

SOUTH FLORIDA GIS EXPO

The 2016 South Florida GIS Expo Committee cordially invites you to attend our

Executive Session

GIS – TODAY'S CRITICAL TOOL FOR DECISION MAKERS

Includes Keynote Speaker: Clarence Anthony
Executive Director of the National League of Cities

The issues you deal with today call for innovation and new tools to support more resilient communities. Join other South Florida local government officials to learn how GIS can provide sustainable, technology-driven solutions.

September 29, 2016
10:30 AM to 11:45 AM

Palm Beach County Convention Center
650 Okeechobee Boulevard
West Palm Beach, Florida 33401

Please RSVP by September 6 to chairs@sfgisexpo.com
or call (561) 355-9967 to reserve your seat

GIS POWERING THE FUTURE
2016 SOUTH FLORIDA GIS EXPO
PBC Convention Center - September 29-30, 2016